

# Smappee Services

Charging management tailored to everyone.



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# EV services platform for any situation.

When you buy a Smappee smart charging solution, you also get immediate access to our complete charging management platform. It takes care of all aspects related to electric charging. The Smappee Dashboard offers numerous features that help manage and operate your charging stations or charging square. Get detailed insights in the charging sessions and revenue of each charging point and find out to what extent solar power is used to charge your vehicles. Add priority charging, set tariffs, close your charging stations outside office hours and so much more. In addition, you can track the status of all your charging points in real-time and quickly solve problems remotely.

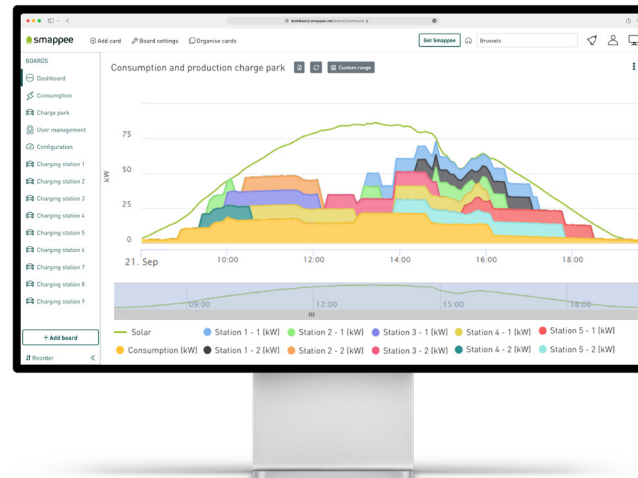
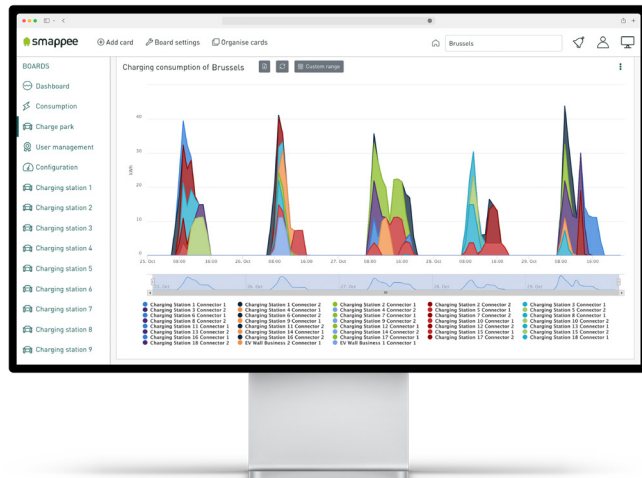
Need more?

Smappee's e-mobility services will offer you everything you need, from split billing to CPO to e-MSP support.



## Priorities and white listing with Smappee Smart Charge cards.

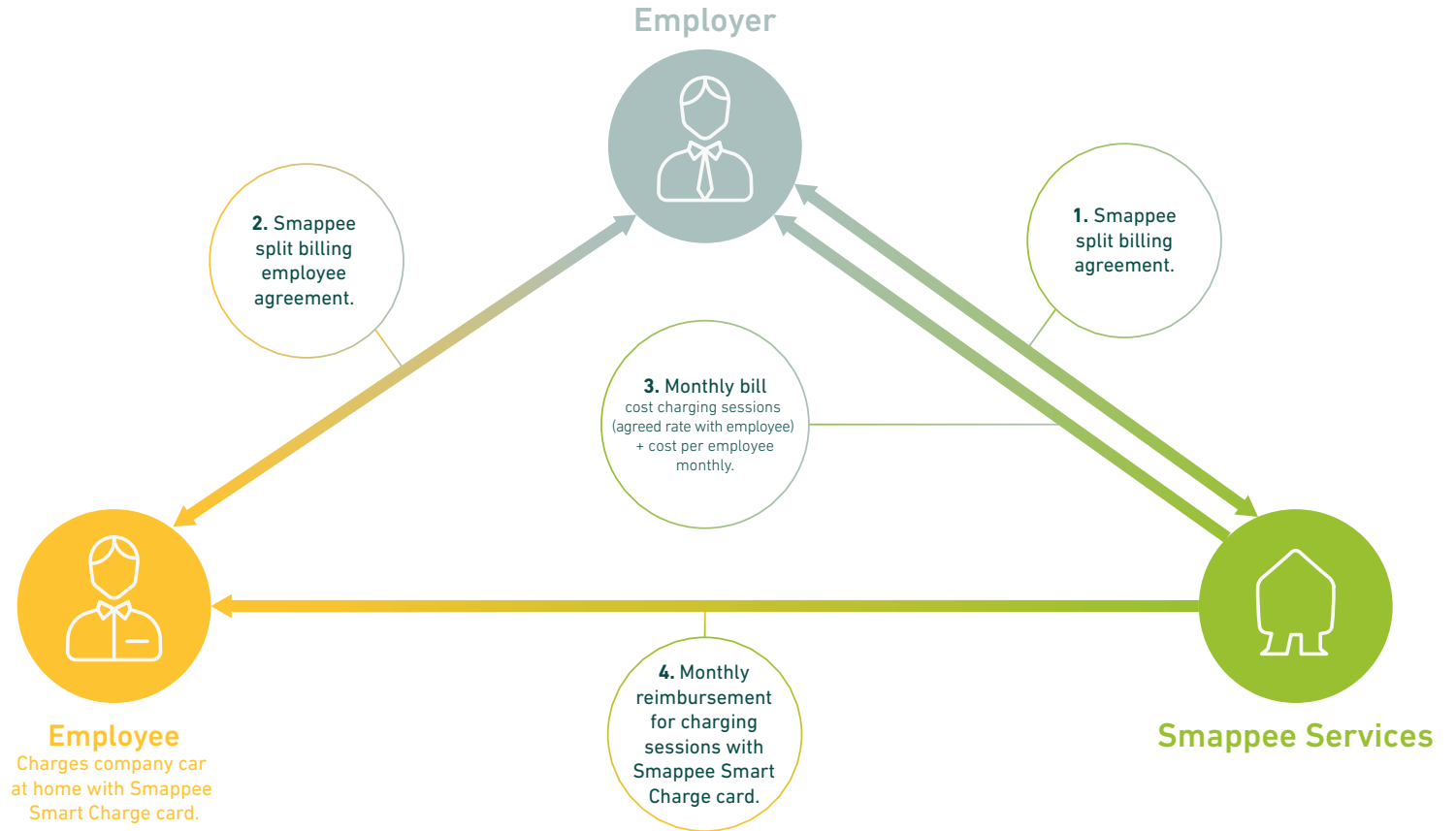
Easily manage charging revenues by applying different charging rates and priorities down to user level. Via the Smappee Dashboard you can allocate priorities to the Smappee Smart Charge cards. That way, your sales team or visitor is on the road again fully charged in no time. Or whitelist the Smappee RFID cards for your employees and visitors to charge for free or at a reduced rate on your charging square. The possibilities are many.



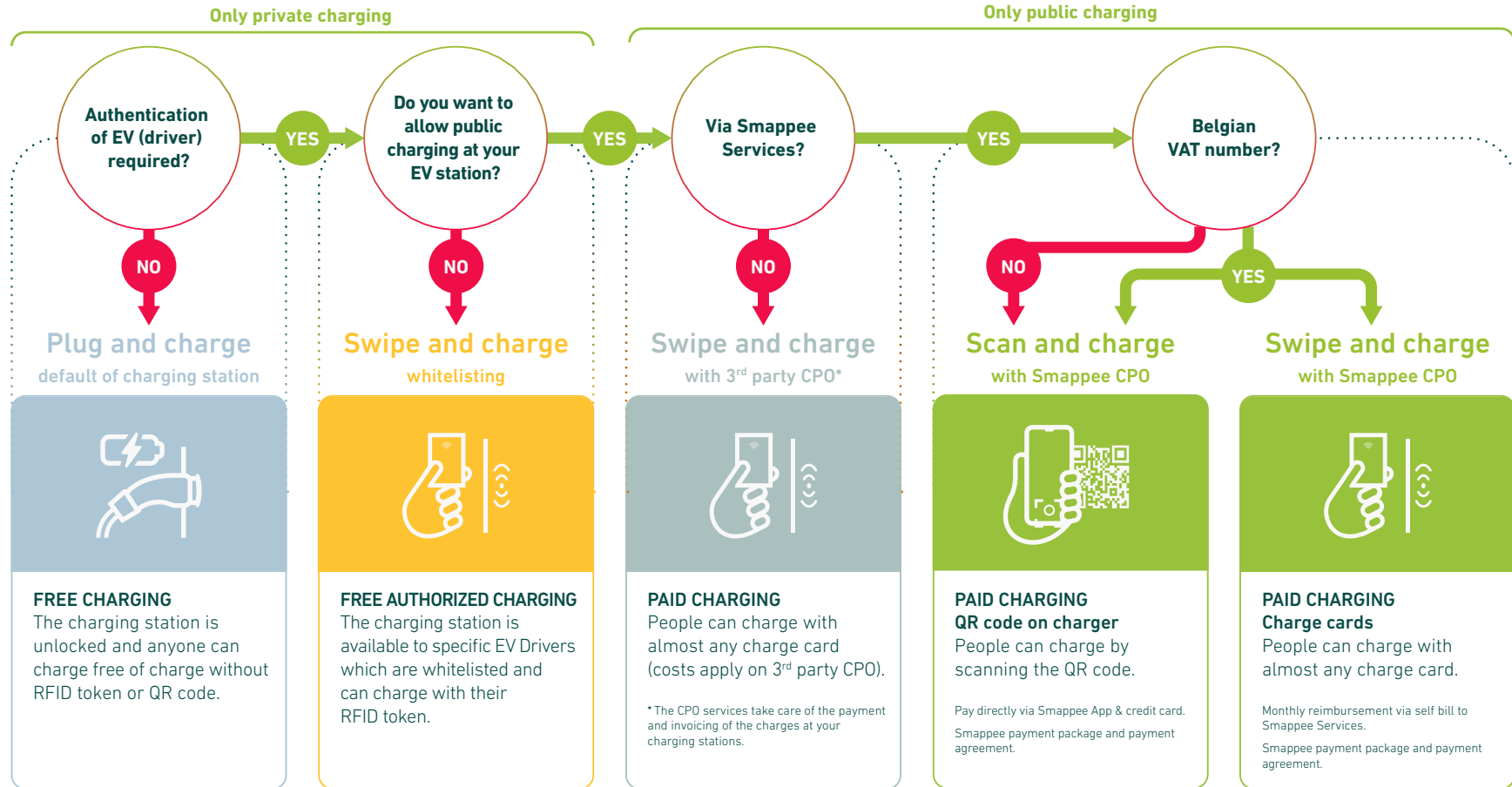
## Split billing.

Caused by the shift to electric or hybrid vehicles, an increasing number of employees will have a charging station at home. The Smappee Dashboard offers an extensive overview of charging sessions, costs, and revenues per charging point on premise or remotely at your employee's house. Based on that data, Smappee Services can easily offer split billing. That way, you can reimburse your employees for the charging sessions at home or bill them correctly for the charging sessions at your charging square. Smappee Services will handle the payments for you, minimizing the administrative work for you as an employer.

Only available with Smappee charging stations.

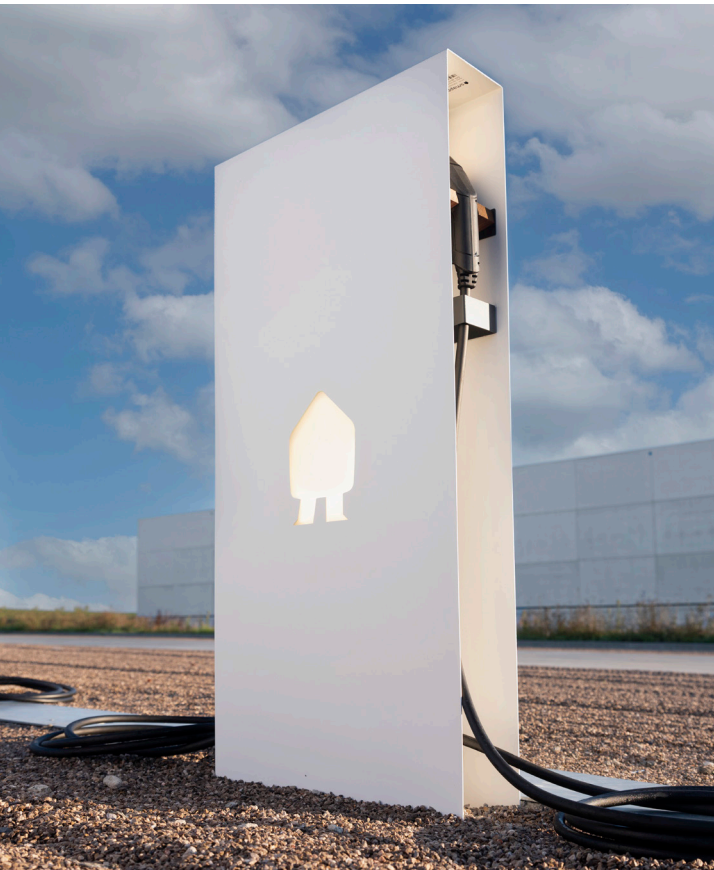


# Payment options for your charging square.



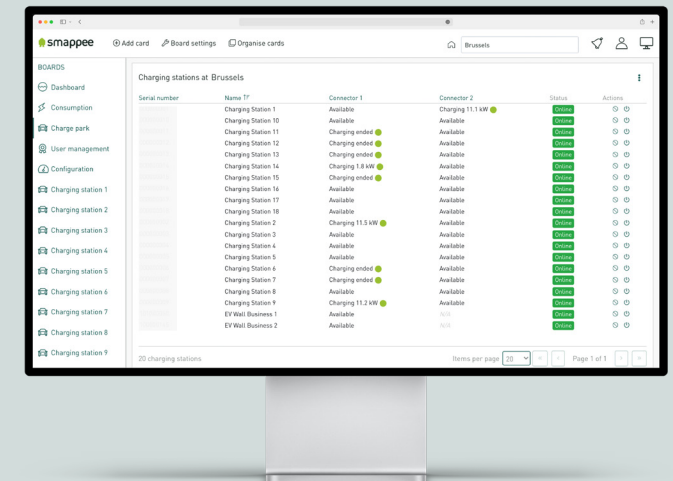
# Smappee Charge Point Operator (CPO) Services.

The Smappee CPO services take care of the payment and invoicing of the charging sessions at your charging stations. EV drivers can charge using their charge cards. Smappee will then reimburse you for the charges periodically.



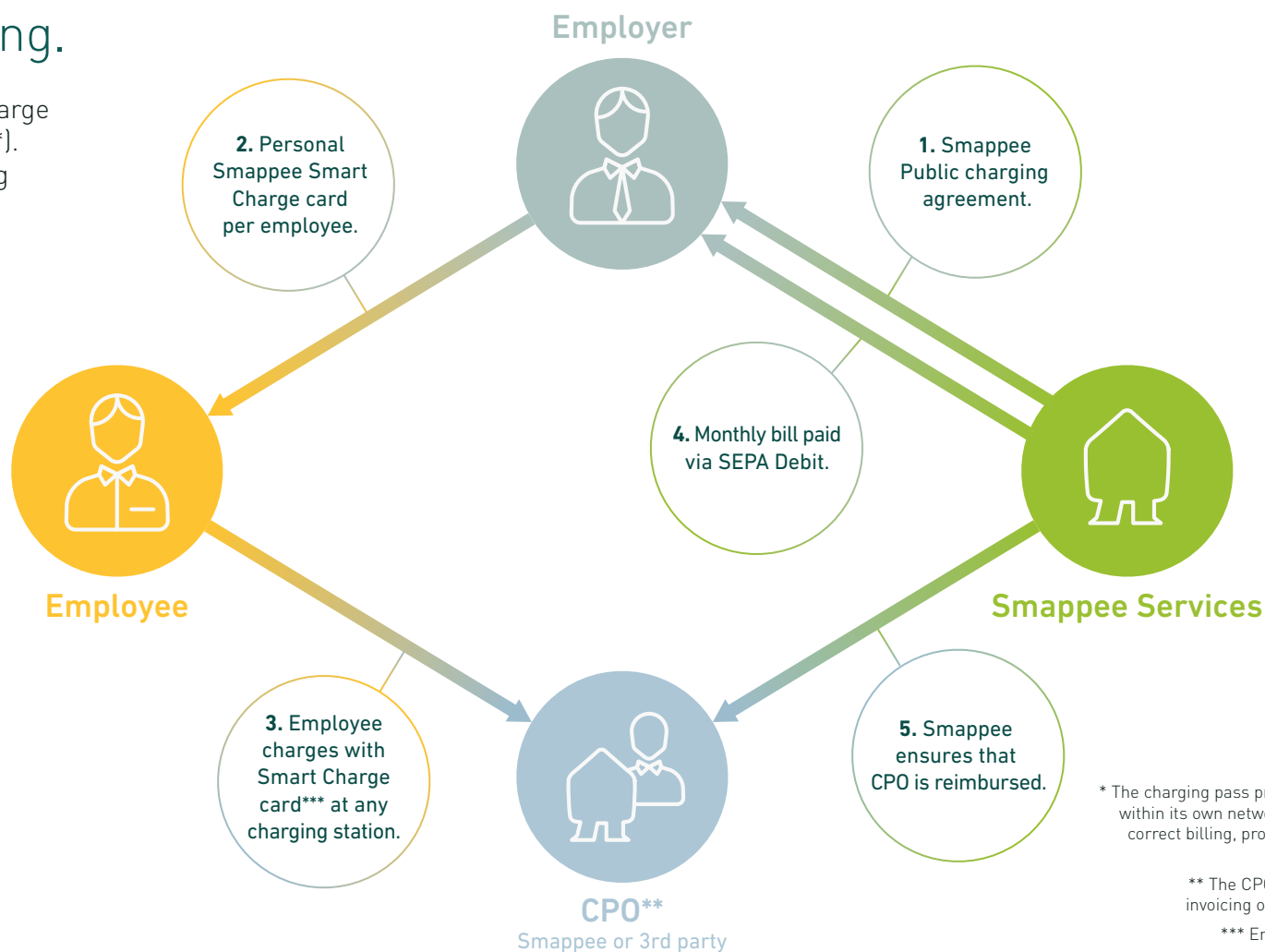
## How Smappee CPO Services Work:

- Multiple third party e-Mobility Service Providers (e-MSPs) linked to the platform.
- Allows drivers to use multiple charge cards from the e-MSPs at your Smappee charging stations.
- Charging square host receives payment for the charging sessions via the Smappee CPO services.



## Public charging.

With Smappee Smart Charge card (= Smappee e-MSP\*). Available for any charging station. Schedule from employer's perspective.



\* The charging pass provider offers access to charging points within its own network via a charging pass or app, ensures correct billing, provides additional services and facilitates access to other networks.

\*\* The CPO services take care of the payment and invoicing of the charges at your charging stations.

\*\*\* Employee sees cost per charging session (before and after charging) in app.

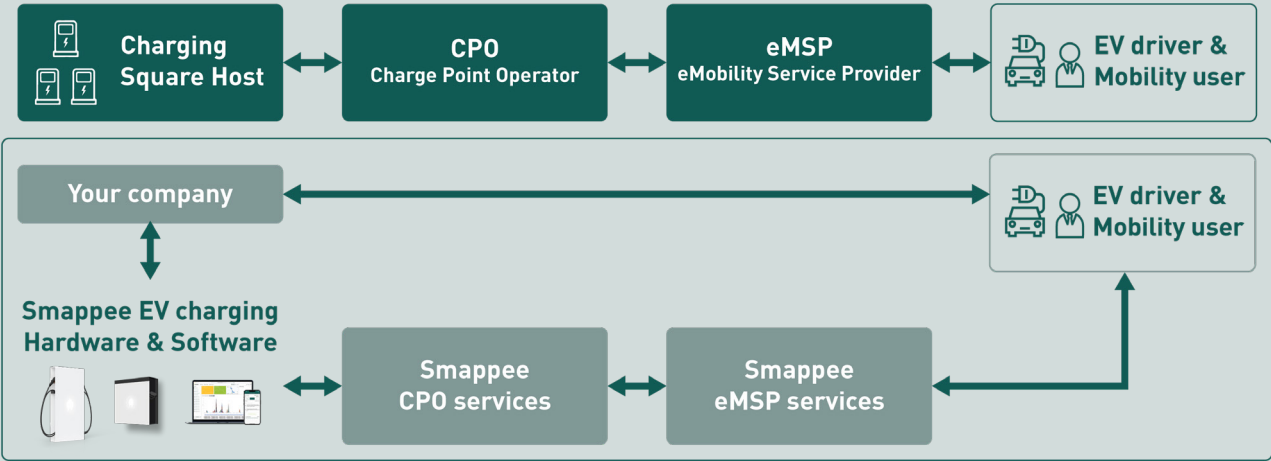
# Smappee e-MSP services.

The Smappee EV charging management platform also offers e-mobility services. Choose Smappee CPO or e-MSP services for a simple and easy all-in-one payment solution. The Smappee CPO services take care of the payment and invoicing of the charges at

your charging stations. EV drivers can charge using their charge cards linked to the Smappee or third-party e-MSP. Smappee will then reimburse you for the charging sessions periodically.

## Smappee’s all-in-one EV charging ecosystem.

The easiest one-stop-shop-solution for every type of charging square.





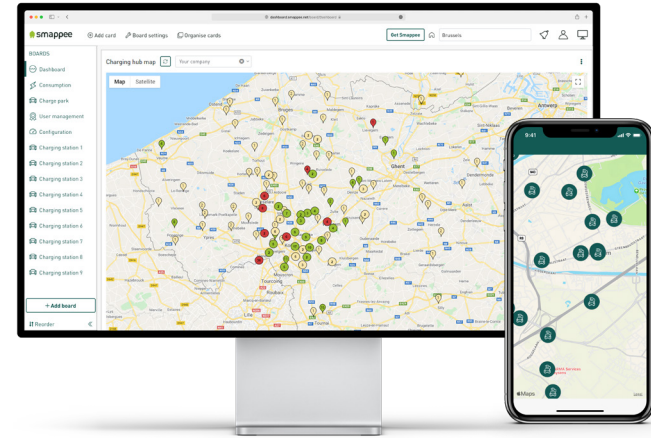
## Smappee E-Mobility Service Provider Services (e-MSP).

Via its platform, Smappee offers access to charging points within its own network and facilitates access other networks via the Smappee Smart Charge cards or Smappee App. Smappee Services ensures correct billing, provides additional services. As a high-quality e-MSP Smappee goes beyond just billing, and also provides analyses and real-time insight into driving behaviour, energy use and charging patterns. You can then use these insights to optimise your driving and charging patterns.

How Smappee e-MSP works:

- Activate the Smappee e-MSP service by signing the contract with Smappee Services.
- Get the Smappee Smart Charge cards and hand them to the EV drivers within your organization.
- Access third party and public chargers with your Smappee Smart Charge card and pay for your charging sessions at the tariffs and conditions announced by that provider.
- Smappee offers one of the largest charge point networks in Europe > 200.000 charge points.

Find a public station via App or Dashboard.



Add new users and get an overview of transactions of existing users.

